



Chorus Call FTP Download Instructions

For PC Based Users: (Windows XP, Windows Vista, Windows 7)

Internet Explorer Browser & Mozilla Firefox Browser:

- Go to: <ftp://client:ftp!client@ftp.choruscall.com>
- Click on the File Name provided in your email.
- Choose Save As to download the file.
- Download the .zip file and extract your file from the .zip file using the Password provided in your email.

For MAC Based Users (Classic or OS X)

Safari Browser:

- Go to: <ftp://client:ftp!client@ftp.choruscall.com>
- A new window will appear with a number of various files.
- Click on the File Name provided in your email.
- Choose Save As to download the file.
- Download the .zip file and extract your file from the .zip file using the Password provided in your email.

Mozilla Firefox Browser:

- Go to: <ftp://client:ftp!client@ftp.choruscall.com>
- Click on the File Name provided in your email.
- Choose Save As to download the file.
- Download the .zip file and extract your file from the .zip file using the Password provided in your email.

For any questions or troubleshooting, please call our Chorus Call Digital Services Department at +1 412-858-1390.

Thank you,

Chorus Call Digital Services Team